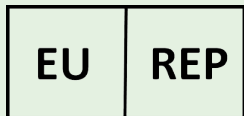


New massage New sensation



Shoulder And
Neck Massager





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SUCCESS COURIER SL

CALLE RIO TORMES NUM. 1, PLANTA 1, DERECHA,
OFICINA 3, Fuenlabrada, Madrid, 28947 Spain

successservice2@hotmail.com

We simply act as EU representative for cross-border sellers, and are not manufacturers/importers/distributors for the product, nor involved in the manufacture/import/sale of the product. Therefore, we are not responsible for any after-sales services related to the product. In case of any product quality or infringement issues, the manufacturer/importer/seller shall be solely held responsible.

New massage New sensation



Brand Vision

Adhere to our original intention and bring new sensory massages to different groups of people.

Integrating quality and aesthetics, becoming a leading brand in the new generation of massage care.

This product provides a new generation of new sensory massage for those who pursue a high-quality life. Providing excellent quality, integrating the aesthetics of life, and endowing emotional value.

Continuously advancing into diverse fields such as family, travel, and sports, without being confined to fixed scenarios, Allowing you to carve out fragmented time amidst busyness and find moments of tranquility and relaxation.

From head to toe, provide new sensory massage for different groups of people to relieve fatigue and stress, Create a high-quality living atmosphere.

Product Introduction

Product Name: Shoulder and Neck Massage Device	Rated input: 5V $\sim$
Product model:	Rated power: 10W
Execution standard: GB4706.1-2005 GB4706.10-2008	Battery capacity: 2000mAh

【Attention】 Please refer to the actual product. The illustrations are for reference only.

Any updates will not be notified separately.

Product Highlights



Double palm kneading and massage

Simulate real palm massage,
Touch and knead with ten fingers,
accurately massage acupoints



Unique skin friendly material

Using food grade silicone,
The touch is as delicate as a
human hand



The product is lightweight and portable

The whole machine weighs only 760g,
Reduce shoulder burden, easy to carry



Provide strong power

Equipped with a brushless silent motor,
Enjoy Joy Comfortable massage



Simple button design

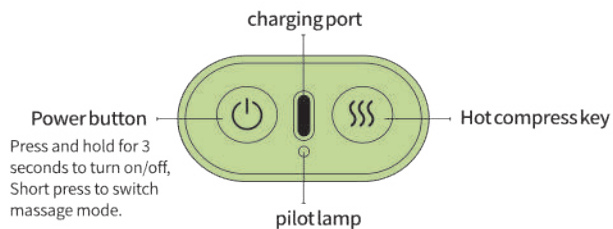
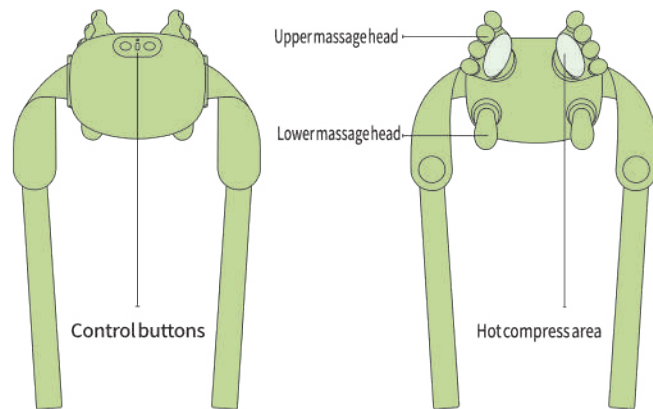
One click operation, easy to get started, enjoy
Convenient massage experience



Palm warm compress

Adjust the temperature as you please,
apply hot compress to the palm and
knead it together Massage, warm to
the bottom of the skin

Product mix

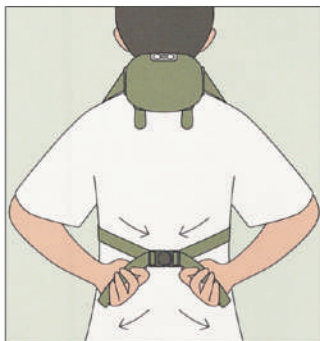


*The button diagram is only for reading the manual, please refer to the actual operation.

Product use

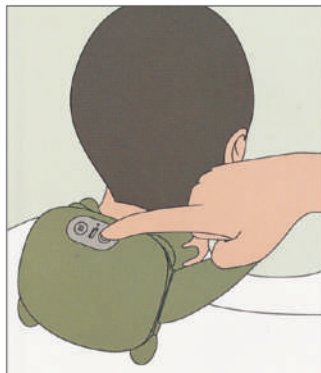


1. Place the product on your shoulder



2. Pull the buckle to the back and insert it

The length of the straps on both sides can be adjusted, please ensure that the length of the straps on both sides is one. To avoid discomfort caused by tight straps.



3. Press and hold the power button for 3 seconds to start the product



4. After use, press the buckle to release the shoulder strap

Button Description

[On/Off]

- Long press **[⏻]** to turn on/off. When the device is turned on, the white indicator light will turn on, and it will default to massage mode 1 and low hot compress mode.
- The default duration of a single massage is 10 minutes, until the product is turned off and the white light is turned off after the work is completed.

[Massage mode switching]

- When turned on, the default mode is massage mode 1.
 - In the power on state, short press **[⏻]** to switch modes, sequentially by:
Massage mode 1 (white light flashes once) → Massage mode 2 (white light flashes twice) → Massage mode 3 (white light flashes three times), cycle in sequence.
- The massage mode switch does not affect the hot compress position.

[Hot compress gear switching]

- When turned on, it defaults to a low level of hot compress.
 - In the power on state, short press **[⏻]** to switch gears, sequentially by:
Low level hot compress (red light flashes once) → High level hot compress (red light flashes twice) → Turn off hot compress (red light in hot compress area goes out), cycle in sequence.
- Switching the hot compress mode does not affect the massage mode.

[Charging reminder]

When turned on, the white light stays on.

When the battery is low, the red light keeps flashing to remind charging.

When charging, the red light is always on.

After charging, the white light stays on.

Precautions

▲ Danger

- Do not use the following medical electronic devices together, as they may cause misoperation and endanger life.

- Implantable medical electronic devices such as pacemakers.
- Medical electronic devices for sustaining life, such as artificial hearts and lungs.
- Medical electronic devices such as electrocardiographs.

▲ Pay attention to

- Please read the instruction manual before using this product.
- If you feel unwell due to abnormalities in this product, please stop using it immediately. If you experience any unusual sensations in your body or skin, please consult a doctor and follow their advice.
- When there is an abnormal situation where the product cannot operate, please immediately cut off the power and remove it, otherwise high temperature, short circuit, or open circuit may occur.
- If an accident occurs, please contact customer service for consultation in a timely manner.
- Do not plug or unplug the charging cable with wet hands, as it may cause electric shock or accidents.
- Do not wear necklaces for use.
- Do not use it lying flat.
- Flammable and explosive places such as gas stations, high dust workshops, and gas stations are prohibited.
- Do not use this product in high temperature or humid environments.
- Do not use this product while driving, climbing, or engaging in other dangerous activities, as it may cause danger or injury.
- Do not use while sleeping or in a state of incomplete consciousness.
- Do not allow infants, children, or individuals who have completely or partially lost consciousness to come into contact with this product.
- Do not allow it to be used, otherwise it may become a cause of accidents.
- Elderly people over 65 years old have fragile skin and insensitive nerves. Please consult and guide a doctor before use. And strictly monitor the usage time.
- Do not use the injured or surgically operated area.
- Patients undergoing treatment or experiencing physical abnormalities should not use it.
- Do not use for discomfort symptoms such as neck skin damage, redness, swelling, inflammation, suppuration, and bruising.
- Do not use it for patients with a history of heart disease, acute illness, malignant tumors, or neurological disorders.
- Do not use it for patients with hypertension, hypotension, bleeding tendencies, osteoporosis, soft tissue diseases, and stroke.

▲ Warn

- If you experience discomfort during or after use, please stop using immediately and consult a doctor.

- This product is a personal care massage product and cannot replace drugs or medical equipment.
- Users who are allergic to silicone or hot compress should not use it.
- Do not use a single part of the body for more than 10 minutes, otherwise there may be a risk of low-temperature burns or discomfort caused by excessive massage.
- This product has a heating surface, and users who are not sensitive to heat must be careful not to cause burns when using it.
- Please adjust the massage level and product fit according to personal experience, otherwise discomfort or injury may occur due to the massage intensity.
- Do not compress the heart during use, otherwise accidents or physical discomfort may occur.
- Do not use for purposes other than neck massage, and do not use near the human heart, head, chest, abdomen, genital area, or other private parts.
- Do not use this product with other medical devices or two or more units, as it may cause discomfort.
- This product contains lithium batteries. Please do not disassemble, modify, immerse the product in water, or throw it into a fire by yourself, otherwise it may cause damage and explosion to the product.
- There is a lithium battery inside, please do not place it in a high temperature environment. Airplanes cannot be checked in.
- Please do not disassemble, repair or modify this product without authorization, as it may cause malfunctions or electric shock accidents.
- This product cannot operate with an external timer or an independent remote control system.
- Do not use for operations other than the massage purposes stated in the manual, as accidents, malfunctions, or other injuries may occur.

Please consult a doctor before use in the following situations. Otherwise, accidents or physical discomfort may occur:

- A patient who is receiving treatment from a doctor and feels unwell.
- Patients with infectious diseases.
- Patients with cardiac and neurological abnormalities.
- Patients with skin perception disorders or skin abnormalities.
- Patients with a body temperature exceeding 38 degrees Celsius (fever phase).
- Patients who are currently taking medication.
- Patients with abnormal blood pressure.
- Patients who cannot freely express their wishes.
- Patients with perceptual impairment due to high peripheral circulation impairment caused by diabetes.

The following situations are prohibited from use:

- Patients with malignancy
- Pregnant women and postpartum women
- Pacemaker users
- Near the human heart
- Patients with bleeding tendency
- Patients with acute suppurative inflammation
- Patients with metal implants
- Spasmodic paralysis patients
- People with coagulation dysfunction
- Individuals experiencing spasticity after a cerebrovascular accident
- Individuals with severe cognitive impairment
- Individuals with unclear consciousness and deformities of limb bone and joint contractures
- Abnormal individuals with neural stress

Hazardous Substance Restricted Use Identification Table

List of names and contents of harmful substances

Component Name	Hazardous Substances or Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr (VI))	Polybrominated biphenyls (PBB)	PBDE (PBDE)
Cloth	○	○	○	○	○	○
Plastic	○	○	○	○	○	○
Sponge	○	○	○	○	○	○
Screw	○	○	○	×	○	○
Heating element component	○	○	○	○	○	○
Hardware	○	○	○	○	○	○
Circuit board assembly	×	○	○	○	○	○
Internal line	○	○	○	○	×	×
This table is prepared in accordance with the provisions of SJ/T11364. ○ The content of the hazardous substance in all homogeneous materials of the component is within the limit requirements specified in GB/T26572. × Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit requirements specified in GB/T26572. The component marked with "X" indicates that due to current global technological and process limitations, it is not possible to achieve the complete production of environmentally friendly substances or elements Full replacement, and with technological improvements, it will gradually improve in the future						
Environmental protection usage period of 10 years: This means that the harmful substances contained in this product will not leak or mutate, and users will not be affected by the product Under normal use as described in the instruction manual, this product will not cause serious pollution to the environment or harm to individuals or property Deadline for serious damage. The arrow loop symbol indicates that this product is recyclable. Exceeded the expiration date or has not been repaired After normal operation of the law, it should not be discarded at will. For restrictions on harmful substances, please submit them to regular recycling channels and dispose of discarded electrical appliances For enterprises with qualifications for handling electronic products, please refer to the relevant national or local regulations on old electrical appliances and electronics for the correct handling methods Product handling regulations.						
The above markings are implemented in accordance with the Chinese Measures for the Restriction of the Use of Hazardous Substances and its supporting standards SJ/T11364. This product will not pose any harm to the human body after long-term use, please feel free to use it.						

Precautions for product disposal

 Danger	The battery used in this product is a dedicated rechargeable battery and cannot be used in other products. Do not charge the removed rechargeable battery. Do not throw it into the fire, as it may overheat. Do not pierce with nails, impact with gravity, or carry out disassembly and modification. Do not directly connect the positive and negative terminals of the battery with metal. Do not store it together with necklaces, hairpins, etc. Do not charge, use, or place in high temperature places such as by the fireplace or under the scorching sun. The above situations can cause phenomena such as fever, fire, and rupture.
	Please keep the removed rechargeable battery out of reach of infants and young children to prevent accidental ingestion. If accidentally swallowed, please seek medical attention immediately. When the battery fluid leaks, do not touch the liquid with bare hands and handle it according to the following methods: ① When battery liquid enters the eyes, there is a risk of blindness. Do not rub your eyes directly with your hands, immediately rinse with clean water and seek medical attention. ② When battery liquid comes into contact with the body or clothing, it may cause skin inflammation or injury. Please use clean water Rinse, if discomfort persists, seek medical attention immediately. ③ Only products can be decomposed upon disposal. Failure to comply may result in fire or electric shock. In case of injury or other accidents that require repair (excluding battery replacement), please consult and purchase this product The merchant or agent of the product.
● Do not disassemble, impact, squeeze or put into fire. ● Do not place in high temperature environments. ● If severe swelling occurs, do not continue to use. ● Do not use batteries soaked in water!	
Battery removal steps	1. Turn off the power and use a Phillips screwdriver to unscrew the casing. 2. Pull out the connection terminal of the battery wire or cut it directly. 3. Remove the battery and dispose of it properly.

The lithium-ion battery used in this product is a valuable resource that can be recycled and reused. Please dispose of the lithium-ion battery after use. Please hand it over to a professional organization that can recycle and regenerate rechargeable batteries for processing. Do not dispose of it at will to avoid polluting the environment.

Product usage/storage environment

1. Do not use in high temperature or humid environments. After use, please store in a dry place without direct sunlight.
2. Do not use in places with water or high levels of dust.
3. Do not use this product while driving or in other places that are susceptible to vibration and impact.
4. Do not use this product in flammable and explosive places such as gas stations, high dust workshops, and areas with smoke, fire, gas, etc.
5. Do not use sharp objects to scratch or stab this product to avoid damage.
6. Please use the charging cable provided with the product to charge, otherwise it may cause damage, fire, or other hazards to the product.
7. The product must be turned off and the power plug must be unplugged before cleaning; Do not pull or tug on the charging cable to avoid breakage or poor contact.

Common problems and solutions

1. If there is a malfunction during operation, please perform the following checks. If the fault cannot be eliminated or the product still cannot operate normally, Please cut off the power and have it repaired by professional technicians. Do not disassemble or assemble this product by yourself!
2. After basic troubleshooting of the product, it still cannot be resolved. Please consult customer service personnel.

Basic fault	Possible causes	Basic exclusion methods
Unable to power on	Low battery level	Please fully charge before use
	Charging	Cannot be used while charging
	Product not started	Press and hold the power button for 3 seconds to turn it on
Unable to charge	The data cable or charging port is not properly plugged in	Please ensure that the data cable or charging port is properly plugged in
	Circuit board abnormality	Please contact the after-sales service for assistance
When the product is running stop working	Low battery level	Please fully charge before use
	The set working hours have ended	Restart to work
The massage intensity has significantly decreased	Low battery level	Timely charging
No hot compress	Hot compress not opened	Short press the hot compress button

Cleaning and maintenance

Storage

1. When not in use, please place the product in the packaging box in a safe, dry, ventilated, and cool place.
2. Do not turn on the power switch.
3. Do not use charging cables to hang products.
4. Avoid scratching the surface of the product with pointed objects.
5. Do not place the product in direct sunlight or high temperatures.

Clean

- Before cleaning, please make sure to disconnect the power and do not touch the plug with wet hands.
- Please use a clean and soft cloth to wipe. For severe dirt, immerse the cloth in water and wring it out before wiping. Finally, wipe dry with a dry cloth to ensure complete dryness before opening for use.

Maintenance

1. Keep the product away from places with high temperature and humidity.
2. If you do not use this product for a long time, please cover it with a dust cover (purchased by yourself) to prevent dust from falling in.

Warranty Statement

1. Please contact the after-sales service, explain the reason for the return or exchange, and reach a return or exchange agreement.

Users who purchase our company's series of electrical products will be subject to the "Partial Product Repair and Replacement" regulations set by relevant national departments. Enjoy comprehensive "three guarantees" services in accordance with the "Regulations on Exchange and Return Responsibilities".

2. Warranty Policy:

① Within 7 days from the date of product purchase, you have the right to enjoy a 7-day no reason return and exchange service, provided that the following conditions are met:

- Returned products must be packaged in their original packaging to ensure that the outer packaging, instructions, and other attachments are intact and undamaged.
- If the return or exchange of goods is caused by your subjective reasons (no quality issues with the product), the shipping costs incurred during the return and redelivery of the goods shall be borne by you.

② Within 1 year from the date of product purchase, the entire machine is covered by a one-year warranty under normal circumstances.

Those who fall under any of the following circumstances are not eligible for free warranty:

- ① Damage caused by improper use and storage.
- ② Damage caused by self disassembly.
- ③ Damage caused by force majeure.
- ④ Without purchase vouchers or valid invoices.
- ⑤ Products that have not filled out the after-sales service warranty card or have incomplete accessories (including accompanying gifts).

3. Warranty method:

- ① When the product needs repair, please ensure the validity of the warranty card and purchase voucher.
- ② Please call our after-sales service center, and our staff will recommend delivery to the designated repair point or shipping according to your area. Go to our maintenance department for repairs.

4. Special note:

- ① The warranty card is lost and cannot be replaced. Please keep it properly.
- ② If the product needs repair, please contact our customer service personnel in a timely manner to facilitate our registration.

Certificate of conformity

Model	N7
Inspector	
Date Of Manufacture	

